

July 20, 2005 Via Overnight Delivery

210 N. Park Ave Winter Park, FL

32789

Mr. Brent Kirtley

P.O Drawer 200

Tariff Branch Manager

Winter Park, FL 32790-0200

Kentucky Public Service Commission

211 Sower Blvd.

Frankfort, Kentucky 40602-0615

Tel 407-740-8575 Fax: 407-740-0613

tmi@tminc com

RE: AmeriMex Communications Corp. - Response to Data Requests

Administrative Case No. 2005-00186

Dear Mr. Kirtley:

Enclosed are an original and five (5) copies of the response to the data requests in the above case, filed on behalf of AmeriMex Communications Corp.

PUBLIC SERVICE COMMISSION

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Please contact me at (407) 740-3006 or croesel@tminc.com should you have any questions. Thank you for your assistance.

Sincerely,

Fo2' Carey Roesel

Consultant to AmeriMex Communications Corp.

CR/gs Enclosure

cc: Attorney General, KY PSC

Don Aldridge, AmeriMex

file: AmeriMex - KY Local

tms: KYL050x

# BEFORE THE KENTUCKY PUBLIC SERVICE COMMISSOIN

# AMERIMEX COMMUNICATIONS CORP. RESPONSE TO COMMISSION DATA REQUEST IN ADMINISTRATIVE CASE NO. 2005-00186 DATED JUNE 22, 2005

1. Does the utility offer a plan that is described, named or marketed as "unlimited"? If yes, identify and describe the plan and provide copies of the tariff sheets on which the plans can be found.

# **Response:**

Yes, the Company's Basic Local Service offering is described as offering access to unlimited local calls, "911" and/or "E911" calls, and toll free calls.

2. If the utility has an "unlimited" plan, are there use restrictions or other limitations on the plan? If yes, describe these restrictions and reference the utility's tariff.

#### **Response:**

No.

3. How and when are customers or potential customers notified of the limitations on the unlimited plan? Describe the notification.

## **Response:**

Not Applicable

4. If third parties (agents, telemarketers, consignees, etc.) market, advertise, or otherwise offer endusers the utility's unlimited plan, explain how those "marketers" are required to verify compliance with the notice requirements.

#### **Response:**

Not Applicable

5. Assuming a customer has subscribed to an "unlimited" plan that has use limitations, is the customer notified when those limitations are exceeded? If yes, how is the customer notified?

#### Response:

Not Applicable

6. How and when are customers notified that changes have been made to the plan?

## Response:

Any changes to the Company's rate plans are filed with the Commission as tariff revisions and customers are notified in accordance with the applicable state and federal rules.

7. Are customers asked to check the number of minutes they have used in order to determine if they will exceed the plan's limitations?

#### Response:

Not Applicable

8. Explain why the utility markets, names or describes a plan that is "unlimited" when limits on the plan exist.

### Response:

Not Applicable

9. Explain how the utility ensures that the unlimited plan is offered and the rates, terms, and conditions of service are applied without discrimination as required by KRS 278.170(1).

## **Response:**

The Company applies its rates and practices as described in its tariffs and does not discriminate in the application of those rates and practices.

10. Provide summary records of all complaints received by the utility regarding any unlimited plans offered in Kentucky since January 1, 2001. Include the date that the complaint was opened, customer class, description of complaint, description of complaint resolution, and date the complaint was closed.

## Response:

Pursuant to 807 KAR 5:006 §9, the Company maintains active records of Kentucky customer's written complaints for two years after the complaint is resolved. There have been no complaints received from Kentucky customers in the past two years, which involved an unlimited calling plan.

# BEFORE THE KENTUCKY PUBLIC SERVICE COMMISSOIN

# AMERIMEX COMMUNICATIONS CORP. RESPONSE TO ATTORNEY GENERAL DATA REQUEST IN ADMINISTRATIVE CASE NO. 2005-00186

1. Please provide copies of all advertisements, regardless of medium, solicitations, and explanations provided to the public to introduce, explain and/or market any plan labeled or otherwise described as "unlimited." In the event that the medium used is audio or video in nature, a transcript of same is deemed sufficient.

## Response:

Please see the attached Page 27 of the Company's current Kentucky local tariff.

2. Please provide a copy of any and all contracts signed by customers who have participated or are participating in a plan labeled or otherwise described as "unlimited." This request seeks only a copy of the blank contract(s), not the executed copy for every customer.

# Response:

Not applicable – The Company's Basic Local Service does not require contracts.

# TELECOMMUNICATIONS SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

#### 3.1 Local Exchange Telephone Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the ILEC's switching network which enables the Customer to:

- Place or receive calls to any calling Station in the local calling area, as defined herein;
- Access basic and enhanced 911 Emergency Service (if available through the ILEC);
- Place or receive calls to toll free 8XX telephone numbers, where available.

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900. 976).

#### 3.1.1 Basic Local Service

Basic Local Service is a service which is available for access by subscribers on a full time basis. Basic Local Service provides the Customer with a single, voice-grade communications channel and access to unlimited local calls, "911" and/or "E 911" calls, if available in the customer's area, and toll free (e.g. "800" or "888") calls.

Basic Local Service does not include any long distance service or other toll services. The following types of calls and services will be blocked by the Company through the ILEC's switch: interLATA, intraLATA, interstate, and international (e.g. "1+" or "0+"); collect calls; operator-assisted calls; third number billed calls; or any service that may be billed to Customer's telephone number (e.g. "900" and "976" calls).

Effective Date: January 21, 2005

Issue Date: December 21, 2004